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Overview

This article shows how to enable the new double-opt in feature for **all** of your online forms. This came about because a few customers who had people signing up through their online forms, on behalf of other people, who weren't supposed to be. You'll need administrative security clearance to configure this setting.

<u>Steps</u>



Navigate to **Website Configuration** by following **Application Menu > System Gallery > Website Configuration**.



Check the box in the upper-left for **Enable double Opt-in for all forms**, and then click the blue hyperlink in the upper-right for **Click here to refresh** your web pages using updated specifications.



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Customize Labels	Note: To create or	edit an existing event, goto [Events] from the 'Applica	ation menu'.
Website Configuration	∖₁		
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Click [OK] to finish.





You can now run a test to see how this process works.

From Website Configuration navigate to the Signup Email tab, and the Live Preview (SignupEmail.aspx) sub-tab.



How to Enable Double Opt-in for All of your Trail Blazer Online iFrame Forms

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Fill out the form being sure to use your email address and click [Submit].



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		1					
First Name	Joel						
Last Name	Kristenson						
Email*	jkristenson@trailblz.com						
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You'll receive **two** email auto-responders. One will be the <u>thank-you email responder</u> that you've previously created (*or it will use Trail Blazer's if you haven't created one yet*), and the other email will be the opt-in responder. (*The two images below detail what this looks like*).

Image 1 – Thank-You Auto-Responder







Image 2 – Double Opt-in Auto-Responder



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As shown in the above screenshot, the recipients will need to click on the **yellow hyperlink** to finish the opt-in process.

That completes the steps for future subscribers to get on your mass email list. If you're curious about the status of a particular contact, open their record card where you can view their current email subscription flags. *My example record is below with all the subscribe flags enabled.*



Title:	•	Home Address
Middle Name:		Minneapolis, MN 55427
Last Name / Suffix: Prior Last Name: Nickname:	Kristenson	No Photo Email jkristenson@trailblz.com Work Address
Contact Type:	Individual	▼ No Address
General Household	Gallery Attribute Poll Relation Contr	tribute Pledge Event Logs Sales Admin
Address Contact	Profile Work User Other	
Telephone		
Home Phone:	() -	E-mail Address ikristenson@trailblz.com
Alt Phone:	() -	Note:
Alt Phone 2:	() -	Received permission to include in mass email communications
Cell Phone:	() -	Unsubscribed Bounced
Work Phone:	() -	Enabled Abuse complaint received
Work Ph Direct:	() -	Awaiting opt-in confirmation
Fax:	() -	Imported do-not-mail Imported awaiting opt-in
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	ission to include in mass text communicatio	ions
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Received perm Unsubscribed	Douncea	Received permission to include in mass email communications
Received pern		Received permission to include in mass email communications Unsubscribed Bounced
Received perm Unsubscribed		Received permission to include in mass email communications Unsubscribed Bounced Enabled Abuse complaint received



Tip: You can mine your email data by running <u>search queries</u> from the Contacts (*Voter/Donor*) list, under the **General** > **Email tabs**. (*Two example images below*).

Image 1 of 2 – General > E-Mail





Image 2 of 2 – General > Email Links



General > Email Links

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KNOWLEDGE BASE www.trailblz.com/kb





- YouTube Channel - Knowledge Base Articles

- 3rd Party Resources

Related Resources

Article: <u>Configure Website</u> Article: <u>Auto-Merge Duplicate Contact Records</u> Article: <u>SQL Wildcard Searches</u> Article: <u>Email Notification of Web Occurrences</u>



Article: <u>Eblasts – Setting people up to receive test (draft) emails</u> Video: <u>Eblasts Create and Send Eblasts – Includes Image Management</u>

Trail Blazer Live Support

- **C** Phone: 1-866-909-8700
- Brail: support@trailblz.com
- Facebook: https://www.facebook.com/pages/Trail-Blazer-Software/64872951180
- Twitter: <u>https://twitter.com/trailblazersoft</u>

* As a policy we require that you have taken our intro training class before calling or emailing our live Support team.

<u>*Click here*</u> to view our calendar for upcoming classes and events. Feel free to sign up other members on your team for the same training.

* After registering you'll receive a confirmation email with the instructions for how to log into the <u>GoToMeeting</u> session where we host our live interactive trainings.



* This service *is* included in your contract.